



Chatti FAQ

Welcome to Chatti!

Chatti is an application for secure communication, document exchange, and contact sharing without being tied to a phone number or email. Stay anonymous and communicate with those you trust without the risk of personal information and data leakage, with storage and encryption locally on your device.

Review the articles below to learn how to use our most popular features.

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Getting started

During the initial launch of the application, a new user is automatically created.

During the first launch of the application, you can provide information about yourself:

- Name
- Set an avatar

Next, for the proper functioning of the application, it is necessary to grant access to the microphone, allow searching for devices on the local network and connecting to them, and allow notifications to be sent to you.

The application is ready to use.



Contacts

How to send my contact?

- Option 1
 1. Open the "My Contact" tab;
 2. Tap on the "Invite a friend to Chatti" button;
 3. Choose an app and send the invitation message.
- Option 2

This method can be used when two devices are in close proximity.

 1. Open the "My Contact" tab on your device and ask your interlocutor to open this tab;
 2. Tap on the "Scan QR code" button;
 3. Scan the QR code from your interlocutor's device;
 4. After scanning the QR code, tap on the "Confirm" button in the chat to send your contact.
- Option №3
 1. Open the "Chats" tab;
 2. Tap on a chat;
 3. Tap on the paperclip icon in the bottom right corner of the screen;
 4. Open the "Contacts" section;
 5. Select your contact and tap on the "Send" button.

How to send someone else's contact?

- Option 1
 1. Open the "Chats" tab;
 2. Tap on a chat;
 3. Tap on the paperclip icon in the bottom right corner of the screen;
 4. Open the "Contacts" section;
 5. Select someone else's contact and tap on the "Send" button.
- Option 2
 1. Open the "Contacts" tab;
 2. Tap on the arrow button in the top left corner of the screen;
 3. Select a contact;
 4. Tap on the "Send" button;
 5. Choose a chat or contact from the list and tap on the "Send" button.
- Option 3
 1. Open the "Contacts" tab;
 2. Tap on the contact;
 3. Tap on the "Share" button;
 4. Choose the method of transmission and send the contact.

How to add a contact?

- Option 1
 1. Click on the link in the received invitation message;
 2. In the chat, tap the "Confirm" button to send your contact.
- Option 2
 1. In the chat, click on the received contact attachment;
 2. Tap on the "Add" button.
- Option 3

This method can be used when two devices are in close proximity.

 1. Ask your interlocutor to open the "My Contact" tab;
 2. Open the "Contacts" tab and tap the "+" button in the top right corner of the screen;
 3. Scan the QR code from your interlocutor's device;
 4. After scanning the QR code, tap the "Confirm" button in the chat to send your contact.

How to delete a contact?

Attention! In all options the chat and shared documents will be deleted along with the contact.

- Option 1
 1. Open the "Contacts" tab;
 2. Swipe left on the contact;
 3. Tap on the "Delete" button;
 4. Choose the deletion option for the chat "for me" or "for both";
 5. Confirm the deletion.
- Option 2
 1. Open the "Contacts" tab;
 2. Tap on the contact;
 3. Tap on the "Delete contact and chat" button;
 4. Choose the deletion option for the chat "for me" or "for both";
 5. Confirm the deletion.
- Option 3
 1. Open the "Chats" tab;
 2. Open the personal chat;
 3. Tap on the contact's name at the top of the screen;
 4. Tap on the "Delete contact and chat" button;
 5. Choose the deletion option for the chat "for me" or "for both";
 6. Confirm the deletion.



Chats

How to create a personal chat and send a message?

- Option 1
 1. Open the "Contacts" tab;
 2. Tap on the contact;
 3. Tap on the "Send message" button;
 4. Enter the text in the message input field and tap on the "Send" button.
- Option 2
 1. Open the "Chats" tab;
 2. Tap on the "+" button in the top right corner of the screen;
 3. Tap on the contact;
 4. Enter the text in the message input field and tap on the "Send" button.

How to create a group chat?

1. Open the "Chats" tab;
2. Tap on the "+" button in the top right corner of the screen;
3. Tap on the "Create a group chat" button;
4. Select the contacts you want to add to the group chat;
5. Tap on the "Next" button;
6. Enter the group name and tap on the "Create" button.

How to add a member to a group chat?

1. Open the group chat;
2. Tap on the group chat name;
3. Tap on the "Add member" button;
4. Select a contact;
5. Tap on the "Done" button.

How to delete a member from a group chat?

1. Open the group chat;
2. Tap on the group chat name;
3. Swipe left on the member you want to remove;
4. Tap on the "Delete" button and confirm the action.

How to record and send a voice message?

- Option 1 – holding the record button
 1. Open a personal or group chat;
 2. Tap on the microphone icon and hold it down;
 3. Release when finished recording;
 4. Tap the "Send" button.
- Option 2 – without holding the record button
 1. Open a personal or group chat;
 2. Tap on the microphone icon and hold it down;
 3. Drag the icon upwards and release;
 4. When finished recording, tap the "Stop" button;
 5. Tap the "Send" button.
- Option 3 – without holding the record button
 1. Open a personal or group chat;
 2. Bring the phone to your ear and start speaking;
 3. To end the recording, move the phone away from your ear;
 4. Tap the "Send" button.

How to listen to or delete a voice message before sending?

1. Record the audio message;
2. Tap on the "Play" button to listen to your recording;
3. Tap on the "Delete" button to remove your recording.

How to listen to a voice message?

1. Open a personal or group chat with sent or received voice messages;
2. Tap on the "Play" button;
3. During playback, you can increase the playback speed by tapping on "2x" in the player;
4. If you expand the player, you can scroll through the recording by:
 - Tapping and holding the dot on the timeline and dragging it;
 - Tapping the buttons to skip back or forward 15 seconds.
5. If there are multiple voice messages in the chat, they will play sequentially. Voice messages will continue to play even if you exit the chat.

How to send photo or video?

- Option 1
 1. Open a personal or group chat;
 2. Tap on the paperclip icon;
 3. Select a photo or video from the Gallery;
 4. Tap on the "Send" button.
- Option 2
 1. Open a personal or group chat;
 2. Tap on the camera icon next to the message input field;
 3. Take a new photo or video;
 4. Tap on the "Use Photo" or "Done" button.
- Option 3
 1. Open a personal or group chat;
 2. Tap on the paperclip icon;
 3. Open the "Files" section;
 4. Tap on the "Select Media from Gallery" button;
 5. Choose a photo or video;
 6. Tap on the "Add" button;
 7. Tap on the "Send" button.
- Option 4
 1. Open the Photos system app;
 2. Select a photo or video;
 3. Tap on the "Share" button;
 4. Choose Chattti from the list of apps;
 5. Select a chat or contact to send to;
 6. Tap on the "Send" button.

How to send a file from the Files app?

1. Open a personal or group chat;
2. Tap on the paperclip icon;
3. Open the "Files" section;
4. Tap on the "Select from Files" button;
5. Choose a file or multiple files;
6. Tap on the "Open" button;
7. Tap on the "Send" button.

How to forward a file from a third-party application?

1. Select the file in the third-party application;
2. Tap on the "Share" button;
3. Choose Chattti from the list of applications;
4. Select a chat or contact to send to;
5. Tap on the "Send" button.

How to send a location?

1. Open a personal or group chat;
2. Tap on the paperclip icon;
3. Open the "Location" section;
4. Tap on the "Send" button.

How to open a location in a third-party application?

1. Open a personal or group chat;
2. Tap on the received or sent location;
3. Tap on the "Open" button in the top right corner of the screen;
4. Tap on the third-party application.

How to enable and disable the message deletion timer?

1. Open a personal or group chat;
2. Tap on the timer icon in the message input field;
3. Choose the time after which newly sent messages should be deleted;
4. To disable the message deletion timer, tap on the timer icon and select "Disable".

How to hide a contact and chat with them?

- Option 1
 1. Open the "Contacts" tab;
 2. Swipe left on the contact;
 3. Tap on the "Hide" button;
 4. Enter the hiding password and tap on the "OK" button.
- Option 2
 1. Open a personal chat;
 2. Tap on the contact's name;
 3. Tap on the "Hide contact and chat" button;
 4. Enter the hiding password and tap on the "OK" button.

How to hide a group chat?

- Option 1
 1. Open the "Chats" tab;
 2. Swipe left on the group chat;
 3. Tap on the "More" button;
 4. Tap on the "Hide chat" button;
 5. Enter the hiding password and tap on the "OK" button.
- Option 2
 1. Open the group chat;
 2. Tap on the group chat name;
 3. Tap on the "Hide chat" button;
 4. Enter the hiding password and tap on the "OK" button.

How to find a hidden contact and chat with them or a group chat?

1. Enter the hiding password in the search within the chat list.

How to add a hidden contact to a group chat?

- Option 1 – when creating a group chat
 1. Open the "Chats" tab;
 2. Tap the "+" button in the upper right corner of the screen;
 3. Tap the "Create a group chat" button;
 4. Enter the hiding password in the search;
 5. Select the hidden contact and tap "Done";
 6. Tap the "Next" button;
 7. Tap the "Create" button.
- Option 2 – in a previously created group chat
 1. Open the group chat;
 2. Tap on the group chat's name;
 3. Tap on the "Add member" button;
 4. Enter the hiding password in the search;
 5. Select the hidden contact;
 6. Tap the "Done" button.

How to reveal a contact and chat with them?

- Option 1
 1. Open the "Contacts" or "Chats" tab;
 2. Enter the hiding password in the search;
 3. Swipe left on the contact;
 4. Tap the "Unhide" button and "OK".
- Option 2
 1. Open the "Chats" tab;
 2. Enter the hiding password in the search;
 3. Open the personal chat;
 4. Tap on the contact's name;
 5. Tap the "Unhide contact and chat" button and "OK".

How to reveal a group chat?

- Option 1
 1. Open the "Chats" tab;
 2. Enter the hiding password in the search;
 3. Swipe left on the group chat;
 4. Tap the "More" button;
 5. Tap the "Unhide chat" button.
- Option 2
 1. Open the "Chats" tab;
 2. Enter the hiding password in the search;
 3. Tap the group chat;
 4. Tap on the group chat's name;
 5. Tap the "Unhide chat" button and "OK".

How to set a password for a personal or group chat?

- Option 1
 1. Open the "Chats" tab;
 2. Swipe left on the personal or group chat;
 3. Tap the "More" button;
 4. Tap the "Set PIN" button;
 5. Enter the PIN code and tap "OK".

- Option 2
 1. Open the "Chats" tab;
 2. Open the personal or group chat;
 3. Tap on the contact's name or group chat's name;
 4. Tap the "Set PIN" button;
 5. Enter the PIN code and tap "OK".

How to remove a password form a personal and group chat?

- Option 1
 1. Open the "Chats" tab;
 2. Swipe left on the personal or group chat;
 3. Tap the "More" button;
 4. Tap the "Remove PIN" button;
 5. Enter the PIN code that was set for this chat and tap "OK".
- Option 2
 1. Open the "Chats" tab;
 2. Open the personal or group chat by entering the PIN code;
 3. Tap on the contact's name or group chat's name;
 4. Tap the "Remove PIN" button;
 5. Enter the PIN code that was set for this chat and tap "OK".

How to open a personal and group chat if you have forgotten a PIN code?

If you forget the PIN code, removing the chat's password will delete all messages in the chat without the possibility of recovery.

1. Open the "Chats" tab;
2. Open the personal or group chat;
3. Tap the "Forgot PIN" button;
4. Tap the "Remove" button;
5. Tap "Remove" again.

How to delete a personal chat?

1. Open the "Chats" tab;
2. Swipe left on the chat;
3. Tap the "More" button;
4. Tap the "Delete" button;
5. Choose the deletion option for the chat, "for me" or "for all";
6. Confirm deletion.

How to delete a group chat for all participants?

1. Open the "Chats" tab;
2. Swipe left on the chat;
3. Tap on the "More" button;
4. Tap on the "Delete" button;
5. Tap on the "Delete group" button;
6. In the confirmation notification, tap on the "Delete" button.

How to leave a group chat?

If you leave a group, the chat history will only be deleted for you, while for other participants, the chat and message history will remain intact.

1. Open the "Chats" tab;
2. Swipe left on the chat;
3. Tap on the "More" button;
4. Tap on the "Delete" button;
5. Tap on the "Leave group" button;
6. In the confirmation notification, tap on the "Leave" button.

How to delete multiple chats?

1. Open the "Chats" tab;
2. Tap on the "Edit" button in the upper left corner of the screen;
3. Checkmark the chats you want to delete;
4. Tap on the "Delete" button in the lower right corner;
5. In the confirmation notification, tap on the "Delete" button.

How to clear the Favourite Messages chat or Support chat?

1. Open the "Chats" tab;
2. Tap on the "Edit" button in the upper left corner of the screen;
3. Checkmark the chat;
4. Tap on the "Delete" button in the lower right corner;
5. In the confirmation notification, tap on the "Clear" button.

How to pin a chat?

You can pin up to 5 chats.

1. Open the "Chats" tab;
2. Swipe right on the icon of the personal or group chat;
3. Tap on the "Pin" button.

How to move a pinned chat in the chat list?

You can move it if there are more than 1 pinned chat.

1. Open the "Chats" tab;
2. Tap on the "Edit" button in the upper left corner of the screen;
3. Drag the horizontally-striped icon of the pinned chat up or down.

How to unpin a chat in the chat list?

1. Open the "Chats" tab;
2. Swipe right on the icon of the personal or group chat;
3. Tap on the "Unpin" button.



Calls

How to make an audio call?

- Option 1
 1. Open the "Contacts" tab;
 2. Tap on the contact;
 3. Tap the "Call" button.
- Option 2
 1. Open the "Calls" tab;
 2. Tap on the phone receiver icon in the top right corner of the screen;
 3. Tap on the phone receiver icon next to the contact in the list.
- Option 3

This option can be used if you have a chat with the contact.

 1. Open the "Chats" tab;
 2. Open the personal chat;
 3. Tap on the phone receiver icon in the top right corner of the screen.

How to make a video call?

- Option 1
 1. Open the "Contacts" tab;
 2. Tap on the contact;
 3. Tap the "Video" button.
- Option 2
 1. Open the "Calls" tab;
 2. Tap on the phone receiver icon in the top right corner of the screen;
 3. Tap on the video camera icon next to the contact in the list.
- Option 3

This option can be used if you have a chat with the contact.

 1. Open the "Chats" tab;
 2. Open the personal chat;
 3. Tap on the video camera icon in the top right corner of the screen.

How to create a conference call?

- Option 1
 1. Open the "Calls" tab;
 2. Tap on the phone receiver icon in the top right corner of the screen;
 3. Tap the "Conference call" button;
 4. Select the contacts you want to add to the conference;
 5. Tap the "Next" button;
 6. Tap the "Audiocall" button.
- Option 2 – from a group chat
 1. Open the "Chats" tab;
 2. Create a group chat;
 3. Open the group chat;
 4. Tap on the phone receiver icon in the top right corner of the screen.

- Option 3 – from a personal call
 1. Make a personal call;
 2. During the call, tap on the "+" button on the screen;
 3. Select the contacts you want to add to the conference;
 4. Tap the "Done" button.

How to create a video conference call?

- Option 1
 1. Open the "Calls" tab;
 2. Tap on the phone receiver icon in the top right corner of the screen;
 3. Tap the "Conference call" button;
 4. Select the contacts you want to add to the conference;
 5. Tap on the "Next" button;
 6. Tap the "Videocall" button.
- Option 2 – from a group chat
 1. Open the "Chats" tab;
 2. Create a group chat;
 3. Open the group chat;
 4. Tap on the video camera icon in the top right corner of the screen.
- Option 3 – from a personal call
 1. Make a personal call;
 2. During the call, tap on the "+" button on the screen;
 3. Select the contacts you want to add to the conference;
 4. Tap the "Done" button;
 5. Tap on the "Video" button on the screen.



Settings

Profile

How to change personal profile data?

1. Open the "Settings" tab;
2. Tap on the "Edit" button in the top right corner of the screen;
3. Enter the new data and tap the "Done" button.

How to delete a profile?

1. Open the "Settings" tab;
2. Tap on the "Edit" button in the top right corner of the screen;
3. Tap the "Delete account and content" button and confirm the action.

Wallet

How to create a wallet?

1. Open the "Settings" tab;
2. Tap "Wallet";
3. Tap the "New Wallet" button;
4. Check all boxes and tap the "I Agree" button;
5. Tap the "Additional Settings" button if you need to change the recovery phrase length or add a passphrase;
6. Tap the "Create" button.

How to restore a wallet?

1. Open the "Settings" tab;
2. Tap on "Wallet";
3. Tap the "Import Wallet" button;
4. Choose the wallet import method;
5. Enter the recovery phrase, select a file, or connect to the wallet through an exchange.

How to delete a wallet from the application?

1. Open the "Settings" tab;
2. Tap on "Wallet";
3. Tap the "Settings" button - gear icon;
4. Tap on "Wallets";
5. Tap on three vertical dots in the wallet you want to delete;
6. Tap the "Disable Wallet" button;
7. Check the boxes and tap the "Delete from Phone" button.

Backup

How to create a backup?

1. Open the "Settings" tab;
2. Tap on "Profile backup";
3. Tap the "Create a backup" button;
4. Enter a password to protect the file or the app password;
5. Tap the "Choose an app or folder" button;
6. Select a third-party application from the opened window;
7. Send the backup file.

How to transfer your profile and data to another device?

1. Create a backup file.
2. Send the file to a third-party application.
3. Install Chattti on the other device.
4. On the other device, tap on the saved backup file.
5. Tap on the "Share" button and select Chattti from the list of apps.
6. Tap on "OK", enter the preset backup password, and tap "Done".
7. Tap on the "Restart app" button.

Security

How to set a password for access to the application?

1. Open the "Settings" tab.
2. Tap on "Security".
3. Tap on "Application password".
4. Choose either "Locking" or "Encryption".
5. Enter the passcode.

How to display contact names during incoming calls when a password with data encryption is set?

1. Open the "Settings" tab.
2. Tap on "Security".
3. Enable "Show contact names on incoming call".

How to change the app passcode?

Make sure that an app password is already set.

1. Open the "Settings" tab;
2. Tap on "Security";
3. Tap on "Change Unlock Passcode";
4. Enter the current app passcode;
5. Enter the new passcode.

How to enable Face ID/Touch ID for app access?

Make sure that an app password is set.

1. Open the "Settings" tab.
2. Tap on "Security".
3. Enable "Use Face ID/Touch ID for Unlock".
4. Enter the app password.

How to enable app lock by shaking the phone?

Make sure that an app password is set.

1. Open the "Settings" tab.
2. Tap on "Security".
3. Enable "Shake device to lock app".

How to set the time for automatic app lock after returning from inactive mode?

Make sure that an app password is set.

1. Open the "Settings" tab.
2. Tap on "Security".
3. Tap on "Lock app in background" and choose an option from the list.

How to hide the time of your last online presence?

Except for cases when the contact receives a message or call from you.

1. Open the "Settings" tab.
2. Tap on "Security".
3. Enable "Invisible mode".

How to hide calls in the system “Phone” app?

1. Open the "Settings" tab.
2. Tap on "Security".
3. Enable "Hide calls in Phone app".

Personalisation

How to change the font size in Chatti?

1. Open the "Settings" tab.
2. Tap on "Personalisation".
3. Tap on "Text size".
4. Disable "Use System Text Size".
5. Adjust the slider to set the font size.

Language

How to change the language in Chatti?

1. Open the "Settings" tab.
2. Tap on "Language".
3. Tap on the desired language.