Chattti FAQ

Welcome to Chattti!
Chattti is an application for secure communication, document exchange, and contact sharing without being tied to a phone number or email. Stay anonymous and communicate with those you trust without the risk of personal information and data leakage, with storage and encryption locally on your device.

Review the articles below to learn how to use our most popular features.

Contents

Getting started

When you first launch the application, a new user is automatically created. During the initial launch of the application, you can provide information about yourself:
- Name
- Set an avatar

Next, for the application to work correctly, you need to grant access to the microphone and allow notifications to be sent to you.

The application is ready for use.

Contacts

How to send my contact?

- Option 1
    1. Open the "My Contact" tab.
    2. Click on the "Invite a friend to Chattti" button.
    3. Select a third-party application and send an invitation message.

- Option 2
    This method can be used when two devices are in close proximity.
    1. Open the "My Contact" tab on your device and ask your interlocutor to open this tab on their device.
    2. Click on the "Scan QR code" button.
    3. Scan the QR code from your interlocutor's device.
    4. After scanning the QR code, click the "Confirm" button in the chat to send your contact.

- Option 3
    1. Open the "Chats" tab;
    2. Tap on a chat;
    3. Tap on the paperclip icon in the bottom right corner of the screen;
    4. Open the "Contacts" section;
    5. Select your contact and tap on the "Send" button.

How to send someone else's contact?

- Option 1
    1. Open the "Chats" tab;
    2. Tap on a chat;
    3. Tap on the paperclip icon in the bottom right corner of the screen;
    4. Open the "Contacts" section;
    5. Select someone else's contact and tap on the "Send" button.

- Option 2
    1. Open the "Contacts" tab;
    2. Tap on the contact;
    3. Tap on the "Share" button;
    4. Choose the method of transmission and send the contact.

How to add a contact?

- Option 1
    1. Click on the link in the received invitation message;
    2. In the chat, tap the "Confirm" button to send your contact.

- Option 2
    1. In the chat, tap on the received contact attachment.

- Option 3
    This method can be used when two devices are in close proximity.
    1. Ask your interlocutor to open the "My Contact" tab;
    2. Open the Contacts tab and tap the "+" button in the top right corner of the screen;
    3. Scan the QR code from your interlocutor's device;
    4. After scanning the QR code, tap the "Confirm" button in the chat to send your contact.

How to delete a contact?

Attention! In all options the chat and shared documents will be deleted along with the contact.

- Option 1
    1. Open the "Contacts" tab.
    2. Press and hold the contact.
    3. Tap the "Delete contact and chat for you" button.
    4. Confirm the deletion.

- Option 2
    1. Open the "Contacts" tab.
    2. Tap on the contact.
    3. Tap the "Delete contact and chat" button.
    4. Confirm the deletion.

- Option 3
    1. Open the "Chats" tab.
    2. Open the personal chat.
    3. Tap on the contact's name at the top of the screen.
    4. Tap the "Delete contact and chat" button.
    5. Confirm the deletion.

Chats

How to create a personal chat and send a message?

- Option 1
  1. Open the "Contacts" tab;
  2. Tap on the contact;
  3. Tap on the "Send message" button;
  4. Enter the text in the message input field and tap on the "Send" button.

- Option 2
  1. Open the "Chats" tab;
  2. Tap on the "+" button in the bottom right corner of the screen;
  3. Tap on the contact;
  4. Enter the text in the message input field and tap on the "Send" button.

How to create a group chat?

1. Open the "Chats" tab;
2. Tap on the "+" button in the bottom right corner of the screen;
3. Tap on the "New group" button;
4. Select the contacts to be added to the group chat;
5. Tap on the "Next" button;
6. Enter the group name and tap on the "Create" button.

How to add a member to a group chat?

1. Open the group chat;
2. Tap on the group chat name;
3. Tap on the "Add member" button;
4. Select a contact;
5. Tap on the "Next" button.

How to remove a member from a group chat?

1. Open the group chat;
2. Tap on the group chat name;
3. Press and hold the member you want to remove;
4. Tap on the "Delete" button.

How to record and send a voice message?

- Option 1 – holding the record button
  1. Open a personal or group chat;
  2. Tap on the microphone icon and hold it down;
  3. Release when finished recording;
  4. Tap the "Send" button.

- Option 2 – without holding the record button
  1. Open a personal or group chat;
  2. Tap on the microphone icon and hold it down;
  3. Drag the icon upwards and release;
  4. When finished recording, tap the "Stop" button;
  5. Tap the "Send" button.

How to listen to or delete a voice message before sending?

1. Record the audio message;
2. Tap on the "Play" button to listen to your recording;
3. Tap on the "Delete" button to remove your recording.

How to listen to voice messages?
1. Open a personal or group chat with sent or received voice messages;
2. Tap on the "Play" button.

How to send photo or video?
- Option 1
  1. Open a personal or group chat;
  2. Tap on the paperclip icon;
  3. Select a photo or video from the Gallery;
  4. Tap on the "Send" button.

- Option 2
  1. Open a personal or group chat;
  2. Tap on the camera icon next to the message input field;
  3. Take a new photo;
  4. Tap on the "Send" button.

- Option 3
  1. Open a personal or group chat;
  2. Tap on the paperclip icon;
  3. Open the "Files" section;
  4. Tap on the "Select Media from Gallery" button;
  5. Choose a photo or video;
  6. Tap on the "Send" button;
  7. Tap on the "Send" button.

- Option 4
  1. Open the Gallery system app;
  2. Select a photo or video;
  3. Tap on the "Share" button;
  4. Choose Chattti from the list of apps;
  5. Select a chat or contact to send to;
  6. Tap on the "Send" button.

How to send a file from the Files app?
1. Open a personal or group chat;
2. Tap on the paperclip icon;
3. Open the "Files" section;
4. Tap on the "Select from Files" button;
5. Choose a file or multiple files;
6. Tap on the "Select/Open" button;
7. Tap on the "Send" button.

How to forward a file from a third-party application?
1. Select the file in the third-party application;
2. Tap on the "Share" button;
3. Choose Chattti from the list of applications;
4. Select a chat or contact to send to;
5. Tap on the "Send" button.

How to send a location?
1. Open a personal or group chat;
2. Tap on the paperclip icon;
3. Open the "Location" section;
4. Tap on the "Send" button.

How to open a location in a third-party application?
1. Open a personal or group chat;
2. Tap on the received or sent location;
3. Tap on the "Open" button in the top right corner of the screen;
4. Tap on the third-party application.

How to enable and disable the message deletion timer?
1. Open a personal or group chat;
2. Tap on the timer icon in the message input field;
3. Choose the time after which newly sent messages should be deleted;
4. To disable the message deletion timer, tap on the timer icon and select "Disable."

How to hide a contact and chat with them?
- Option 1
  1. Open the "Contacts" tab;
  2. Press and hold the contact;
  3. Tap on the "Hide contact and chat" button;
  4. Enter the hiding passcode.

- Option 2
  1. Open a personal chat;
  2. Tap on the contact's name;
  3. Tap on the "Hide contact and chat" button;
  4. Enter the hiding passcode.

How to hide a group chat?
- Option 1
  1. Open the "Chats" tab;
  2. Press and hold the group chat;
  3. Tap on the "Hide chat" button;
  4. Enter the hiding passcode and tap on the "OK" button.

- Option 2
  1. Open the group chat;
  2. Tap on the group chat name;
  3. Tap on the "Hide chat" button;
  4. Enter the hiding passcode and tap on the "OK" button.

How to find a hidden contact and chat with them or a group chat?
1. Enter the hiding passcode in the search with in the chat list.

How to add a hidden contact to a group chat?
- Option 1 – when creating a group chat
  1. Open the "Chats" tab;
  2. Tap the "+" button in the lower right corner of the screen;
  3. Tap the "New Group" button;
  4. Enter the hiding passcode in the search;
  5. Select the hidden contact;
  6. Tap the "Next" button;
  7. Enter the group name and tap the "Create" button.

How to reveal a contact and chat with them?
- Option 1
  1. Open the "Contacts" or "Chats" tab;
  2. Enter the hiding passcode in the search;
  3. Press and hold the contact;
  4. Tap the "Unhide chat" button.

- Option 2
  1. Open the "Contacts" or "Chats" tab;
  2. Enter the hiding password in the search;
  3. Open the personal chat;
  4. Tap on the contact's name;
  5. Tap the "Unhide chat" button and "OK."

How to reveal a group chat?
- Option 1
  1. Open the "Contacts" or "Chats" tab;
  2. Enter the hiding password in the search;
  3. Press and hold the group chat;
  4. Tap the "Unhide chat" button;

- Option 2
  1. Open the "Contacts" or "Chats" tab;
  2. Enter the hiding password in the search;
  3. Tap the group chat;
  4. Tap the "Unhide chat" button and "OK."

How to set a password for a personal or group chat?
- Option 1
  1. Open the "Chats" tab;
  2. Press and hold the personal or group chat;
  3. Tap the "Set PIN" button;
  4. Enter the PIN code.

- Option 2
  1. Open the "Chats" tab;
  2. Open the personal or group chat;
  3. Tap on the contact's name or group chat's name;
  4. Tap the "Set PIN for chat" button;
  5. Enter the PIN code.

How to remove a password form a personal and group chat?
- Option 1
  1. Open the "Chats" tab;
  2. Press and hold the personal or group chat;
  3. Tap the "Remove PIN" button;
  4. Enter the PIN code that was set for this chat.

- Option 2
  1. Open the "Chats" tab;
  2. Open the personal or group chat by entering the PIN code;
  3. Tap on the contact's name or group chat's name;
  4. Tap the "Remove PIN for chat" button;
  5. Enter the PIN code that was set for this chat.

How to delete a personal chat for yourself?
1. Open the "Chats" tab;
2. Press and hold the chat;
3. Click the "Delete" button;
4. Confirm the deletion.

How to delete a group chat for all members?
1. Open the "Chats" tab;
2. Press and hold the chat;
3. Click the "Delete" button;
4. Confirm the deletion.

How to leave a group chat?
If you leave a group, the chat history will only be deleted for you, while for other members, the chat and message history will remain intact.
1. Open the "Chats" tab;
2. Tap on the chat;
3. Tap the group chat name;
4. Press and hold your contact in the members list;
5. Click the "Leave" button.

Calls

How to make a voice call?

- Option 1
  1. Open the "Contacts" tab;
  2. Tap on the contact;
  3. Press the "Call" button.

- Option 2
  1. Open the "Calls" tab;
  2. Tap on the phone receiver icon in the top right corner of the screen;
  3. Tap on the phone receiver icon in the contact list.

- Option 3
  This option can be used if you have a chat with the contact.
  1. Open the "Chats" tab;
  2. Open the personal chat;
  3. Tap on the phone receiver icon in the top right corner of the screen.

How to make a video call?

1. Open the "Calls" tab;
2. Tap on the phone receiver icon in the top right corner of the screen;
3. Tap on the video camera icon in the contact list.

How to create a conference call?

- Option 1
  1. Open the "Calls" tab;
  2. Tap on the phone receiver icon in the top right corner of the screen;
  3. Press the "Conference call" button;
  4. Select the contacts you want to add to the conference;
  5. Press the "Audiocall" button.

- Option 2 – from a group chat
  1. Open the "Chats" tab;
  2. Create a group chat;
  3. Open the group chat;
  4. Tap on the phone receiver icon in the top right corner of the screen.

- Option 3 – from a personal call
  1. Make a personal call;
  2. During the call, tap on the "+" button on the screen;
  3. Select the contacts you want to add to the conference;
  4. Press the "Next" button.

How to create a video conference call?

1. Open the "Calls" tab;
2. Tap on the phone receiver icon in the top right corner of the screen;
3. Press the "Conference call" button;
4. Select the contacts you want to add to the conference;
5. Press the "Videocall" button.

Settings

Profile

How to change personal profile data?

1. Open the "Settings" tab;
2. Tap your profile name;
3. Enter the new data and press the "Done" button.

How to delete a profile?

1. Open the "Settings" tab;
2. Tap your profile name;
3. Press the "Delete account and content" button and confirm the action.

Backup

How to create a backup?

1. Open the "Settings" tab;
2. Tap on "Profile backup";
3. Press the "Create a backup" button;
4. Enter a password to protect the file or the app password;
5. Press the "Choose an app or folder" button;
6. Select a third-party application from the opened window;
7. Send the backup file.

How to transfer your profile and data to another device?

1. Create a backup file.
2. Send the file to a third-party application;
3. Install Chattti on the other device;
4. On the other device, tap on the saved backup file;
5. Tap on the "Share" button and select Chattti from the list of apps;
6. Tap on "OK", enter the preset backup password and press "Done";
7. Open the app.

Security

How to set a password for access to the application?

1. Open the "Settings" tab;
2. Tap on "Security";
3. Tap on "Application password";
4. Enter the password.

How to change the app password?

Make sure that an app password is already set.

1. Open the "Settings" tab;
2. Tap on "Security";
3. Tap on "Change Password";
4. Enter the current app password;
5. Enter the new password.

How to enable Face ID/Touch ID for app access?

Make sure that an app password is set.

1. Open the "Settings" tab;
2. Tap on "Security";
3. Enable " Touch ID ";
4. Enter the app password;
5. Scan your finger.

How to set the time for automatic app lock after returning from inactive mode?

Make sure that an app password is set.

1. Open the "Settings" tab;
2. Tap on "Security";
3. Tap on "Lock app in background" and choose an option from the list.

Language

How to change the language in Chattti?

1. Open the "Settings" tab;
2. Tap on "Language";
3. Tap on the desired language.